

Experienced manager with a proven track record of leading teams and achieving success. Possessing strong leadership, planning, and organizational skills developed throughout a career, adept at equipping employees to handle daily functions independently and meet customer needs seamlessly. Diligent trainer and mentor, excelling in leveraging exceptional management abilities to drive results and foster a results-driven approach.

## Employment Records

2023-09-  
Current

### Manager, Case Investigation

#### **Standard Chartered Bank, Dhaka, Bangladesh**

- Investigate suspicious activities, monitor high-risk accounts, and detect financial crime risks using advanced tools.
- Prepare SARs and ensure compliance with AML/CTF regulations through timely risk assessments and reporting.
- Conduct enhanced due diligence (EDD) and maintain accurate KYC/CDD records for high-risk clients.
- Collaborate with internal teams and regulators, enhancing AML policies and compliance processes.
- Train staff on AML practices, maintain confidentiality, and uphold ethical standards in all operations.

2022-06-  
2023-09

### Unit Head of Quality and Compliance

#### **Meghna Bank PLC, Dhaka, Bangladesh**

- Ensure regulatory compliance by developing policies, conducting audits, and aligning with Bangladesh Bank and global standards.
- Lead risk assessments, implement fraud prevention controls, and mitigate operational and compliance risks.
- Enhance staff expertise through training on AML, KYC, and quality standards, fostering a compliance-first culture.
- Resolve customer complaints, optimize processes, and improve service quality for better operational efficiency.
- Act as regulatory liaison, manage updates, and prepare compliance reports for senior management and audits.

2019-11-  
2022-06

### Assistant Manager - Operations

#### **City Bank PLC, Dhaka, Bangladesh**

- Implement AML/CTF policies, ensuring compliance with Bangladesh Bank guidelines and regulatory updates.
- Oversee KYC processes, conduct EDD for high-risk customers, and maintain accurate, verified records.
- Monitor transactions, report suspicious activity (STR/CTR) to BFIU, and mitigate AML/CTF risks.
- Train staff on AML/CTF compliance, fostering awareness and a compliance-driven culture.
- Conduct risk assessments, support audits, and collaborate with CAMLCO and law enforcement as needed.

2019-01-  
2019-10

### Assistant Manager - Customer Service

#### **City Bank PLC, Natore, Bangladesh**

- Manage account operations, transaction monitoring, and ensure compliance with KYC, AML, and regulatory standards.
- Lead customer service teams, resolve issues, and build strong client relationships for enhanced satisfaction.
- Supervise staff, conduct training, and drive performance to meet banking and compliance goals.



# Md Ali Arifur Rahman

Certified Anti-Money Laundering Specialist (CAMS)

## Contact

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### Google Scholar

<https://scholar.google.com/citations?user=7wQ8x3EAAAAJ&hl=en&oi=ao>

## Skills

AML/CTF Compliance



Suspicious Activity Reporting (SAR)



Risk Assessment and Mitigation



- Promote bank products, identify cross-selling opportunities, and achieve branch sales targets.
- Oversee risk management, audit compliance, and optimize branch operations for efficiency and integrity.

2015-10-  
2018-12

## Customer Service Officer

**City Bank PLC, Rajshahi, Bangladesh**

- Build strong client relationships, resolve issues promptly, and deliver exceptional customer experiences through effective communication and problem-solving.
- Leverage financial product knowledge to promote suitable solutions ethically, ensuring alignment with customer needs and regulatory standards.
- Ensure compliance with banking regulations, AML protocols, and privacy laws, safeguarding customer information and maintaining trust.
- Collaborate across teams, mentor new employees, and contribute to streamlined services, showcasing leadership and teamwork.
- Proactively address challenges with critical thinking and adaptability, demonstrating resourcefulness in dynamic environments.

2015-05-  
2015-10

## Academic Instructor

**AHLC, ATMC Hybrid Learning Cloud, Dhaka, Bangladesh**

Teaching, preparing lesson plan, students' evaluation and reporting.

Transaction  
Monitoring and Data  
Analysis

Know Your Customer  
(KYC) and Customer  
Due Diligence (CDD)

Regulatory  
Knowledge and  
Reporting

Investigative Skills and  
Critical Thinking

Fraud Detection and  
Prevention

Anti-Money  
Laundering Software  
Proficiency

Legal and Regulatory  
Documentation

## Certifications

**Certified Anti-Money Laundering Specialist (CAMS)**, 09/29/24,  
Association of Certified Anti-Money Laundering Specialist  
(ACAMS)

**Certified Expert in Anti-Money Laundering and Financial Crime  
(CEAF)**, 11/14/24, Bangladesh Institute of Bank Management  
(BIBM)

**Associate of the Institute of Bankers, Bangladesh (AIBB)**,  
02/20/24, The Institute of Bankers, Bangladesh

**Junior Associate of the Institute of Bankers, Bangladesh (JAIBB)**,  
09/24/23, The Institute of Bankers, Bangladesh

## Education

2023-02

### MBA: Finance

**University of Dhaka - Dhaka, Bangladesh**

GPA: 3.45 out of 4.00

2012-09

### BBA: Accounting

**University of Southern Queensland - Sydney, Australia**

2009-11

### Certificate III in Business

**Bridge Business College**

2008-04

### Diploma in Financial Services

**Cornell Institute of Business and Technology**

2007-08

### Certificate IV in Financial Services

**Cornell Institute of Business and Technology**

## Training

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- **Financial Crime and Compliance**, Bangladesh Institute of Bank Management, 05/25/24 & 06/01/24
- **Prevention of Money Laundering and Terrorist Financing**, Bangladesh Institute of Bank Management, 07/26/23 to 07/27/23
- **Microeconomics: The Power of Markets**, University of Pennsylvania, USA through COURSERA, 01/30/2023
- **Banking and Financial Institutions**, University of Illinois at Urbana - Champaign, USA through COURSERA, 10/22/22 to 11/22/22
- **Block-chain and Cryptocurrency Explained**, University of Michigan, USA through COURSERA, 10/17/22 to 11/17/22
- **The Future of Payment Technologies**, University of Michigan, USA through COURSERA, 11/15/21 to 03/15/22
- **What is Data Science?**, IBM, USA through COURSERA, 12/21/21 to 01/21/22
- **Transaction Monitoring Process**, City Bank PLC, 01/06/22
- **Earth Economics**, Erasmus University Rotterdam, Netherlands through COURSERA, 12/15/20 to 03/15/21
- **AML/CFT issues and Transaction Monitoring**, City Bank PLC, 09/19/20
- **Prevention of Money Laundering, Terrorist Financing & Trade Based Money Laundering**, City Bank PLC, 07/28/18
- **International Trade Payment & Finance**, City Bank PLC, 07/08/17
- **UCP 600 and Related ICC Guidelines**, Bangladesh Institute of Bank Management, 02/24/17
- **Foreign Direct Investment and External Debt Reporting**, Bangladesh Bank Training Academy, 12/18/16 to 12/20/16
- **Introduction to Foreign Exchange and Foreign Trade**, Bangladesh Bank Training Academy, 09/25/16 to 09/27/16
- **Anti-Money Laundering, Audit Awareness and Transactional Issues of Branch Banking**, City Bank PLC, 08/20/16
- **Classification, Provisioning and Rescheduling of Loan**, Bangladesh Bank Training Academy, 06/05/16
- **Foundation Training Course**, Bangladesh Institute Of Bank Management, 05/17/16 to 05/31/16
- **Foreign Exchange Regulations and Guidelines**, City Bank PLC, 02/06/16
- **Banking Laws and Regulations**, City Bank PLC, 11/20/15

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## Publications

The Macroeconomic Determinants of Non-Performing Loans in Bangladesh: An Empirical Analysis, International Journal of Applied Research in Business and Management, 3, 2, 81-90, <https://doi.org/10.51137/ijarbm.2022.3.2.6>

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## References

- **Mr. Golam Mortoza**, Associate Director, Standard Chartered Bank, +88 01711 923 166, shajibdu08@gmail.com, golam.mortoza@sc.com
- **Mr. Faisal Ibn Reza**, AVP and Head of Liability Operations, Meghna Bank PLC, +88 01717 421 774, rezafi@live.com, faisal.reza@meghnabank.com.bd